# SAMANTHA S. EPSTEIN, ESQ.

610-457-4017 samantha.epstein@disputeintervention.com

#### **BAR ADMISSIONS**

State of Florida, 2009 United States District Court, Southern District of Florida, 2009 United States District Court, Middle District of Florida, 2020

### CERTIFICATIONS

Florida Supreme Court Certified Circuit Court Mediator, 2021 Florida Supreme Court Certified County Court Mediator, 2021 Florida Supreme Court Qualified Arbitrator, 2022

### **EDUCATION**

Pepperdine University, Caruso School of Law, Malibu, California

LL.M., Alternative Dispute Resolution, August 2023

<u>G.P.A.</u>: 4.027

- Designed conflict management systems for organizations, including mentorship programs, leadership coaching, and conflict coaching, reducing costly employee attrition and improving work product;
- Developed ombuds programs for organizations, including meetings with individuals and generation of reports re: organization-wide trends that could lead to conflict with recommendations to improve the same;
- Designed curricula including principles of psychology and cross-cultural communication to improve organization culture, employee satisfaction, and productivity;
- Engaged in practical training in various practice areas, including public policy mediation, family and divorce mediation/arbitration, entertainment mediation/arbitration, and employment mediation/arbitration.

### University of Miami School of Law, Coral Gables, Florida

J.D., cum laude, May 2009

Law Review:	University of Miami Business Law Review
Honors:	Order of the Barristers, University of Miami Chapter; Charles C. Papy, Jr. Moot Court
	Board (Executive Vice President, 2008-2009; Most Outstanding 2L, 2007-2008)
Awards:	Broadcast Music, Inc. and Cardozo Entertainment and Communications Law Moot Court
	Competition (National Appellate Competition) – Overall Competition Winner and Best
	Brief Award, 2008

New York University, New York, New York

B.A., Philosophy, August 2005

Minor: Pre-Business

Honors: Draper Academic Scholarship; Completed Degree in Three Years

## EXPERIENCE

## Dispute Intervention and Prevention Services, LLC, Miami, Florida

Owner/Mediator/Arbitrator/Conflict Consultant, January 2023 through current

- Mediate disputes between parties prior to and during litigation;
- Mediate workplace disputes;
- Arbitrate disputes between parties and render awards;
- Provide ombudsman services on a contractual basis for organizations;
- Provide conflict consultation and coaching services on a contractual basis for individuals and organizations;
- Provide professional development coaching for individuals and organizations;
- Provide leadership coaching for individuals and organizations;
- Develop and support mentorship programs for organizations;
- Develop and provide continuing legal education programming as requested.

## Bressler, Amery & Ross, P.C., Fort Lauderdale and Miami, Florida

Practice Group Manager, April 2022 through January 2023

- Developed and implemented training programs for new and experienced attorneys re: substantive and procedural issues in first party property insurance claims;
- Onboarded attorneys, including provision of initial training on group practices and procedures, provision of training on systems and software used by practice, and assignment of caseload;
- Oversaw training of staff assigned to practice group;
- Developed and implemented processes and procedures for handling cases within practice group;
- Received and addressed complaints or questions from practice group members;
- Oversaw and worked with attorneys, assistants, case managers, and paralegals to ensure firm and practice group practices and procedures are being followed (and updated as needed);
- Developed strategies for individual cases with practice group attorneys, including strategies for additional discovery, strategies for depositions, strategies for motion practice, and strategies for trial;
- Edited and improved documents drafted by practice group attorneys, including responses to Civil Remedy Notices, Motions, Client Reports, etc.;
- Built and maintained "banks" of sample documents for use by practice group attorneys;
- Reviewed and analyzed new case law as released to assist practice group attorneys in using same to litigate cases;
- Built and maintain "banks" of case law on various topics re: property insurance;
- Review and analyzed rule and statute changes to assist practice group attorneys and staff in using and complying with the same;
- Oversaw and conducted various administrative tasks, including liaising between practice group and various departments within the firm, including billing, human resources, information technology, and executives;
- Attended weekly staff meetings, and prepare and distribute outline of topics discussed to memorialize same;
- Reviewed and appealed short-paid bills;
- Conducted interviews of potential attorney, law clerk, and staff candidates;
- Assisted in obtaining software and instituting use of same to increase efficiency of practice group;
- Assisted with implementation of and training for use of new software;
- Liaised with clients re: administrative issues.

# Bressler, Amery & Ross, P.C., Fort Lauderdale and Miami, Florida

Associate, December 2016 through January 2020;

Principal, January 2020 through April 2022

- Conducted litigation and pre-litigation investigation and handling of first-party property insurance claims;
- Researched, drafted, and argued motions;
- Deposed witnesses and conducted discovery;
- Researched and drafted appellate motions and briefs;
- Drafted and edited articles regarding legal issues in the insurance industry; and
- Conducted live continuing education training for insurance carriers.

**Broward County Office of the Public Defender, Seventeenth Judicial Circuit**, Fort Lauderdale, Florida *Assistant Public Defender*, June 2010 through December 2016

- Prepared and tried circuit-court cases (lead attorney in division, first-chair on life offenses, and first, second, and third degree felonies, trial team on capital cases from indictment through trial, and penalty phase if necessary);
- Researched and drafted appellate briefs;
- Researched, drafted and argued motions (for individual clients and on behalf of the entire office);
- Deposed witnesses;
- Handled daily calendars before circuit-court judge; and
- Average monthly case volume between 100-130.

# Toyne & Mayo, P.A., Miami, Florida

Associate, August 2009 through March 2010

- Researched and drafted documents for filing, including Complaints, Answers, Motions, and Proposed Orders;
- Gathered and organized evidence and discovery;
- Edited and revised documents before filing; and
- Substantially researched and drafted in-house memoranda on state and federal issues.

# Miami-Dade Office of the State Attorney, Eleventh Judicial Circuit, Miami, Florida

Certified Legal Intern, Misdemeanor Domestic Violence Unit, May 2008 through August 2008

- Prepared and investigated cases from bond hearings to final outcome (plea or trial);
- Researched statutes, rules and case law, and drafted memoranda for appeals;
- Interviewed and took statements from victims, witnesses, and police officers; and
- Drafted motions and researched statutes and case law for written responses to motions.

# SPEAKING AND OTHER ENGAGEMENTS

## Florida Insurance Fraud Education Committee, Orlando, Florida

Presenter, June 2019

• Uncovering Fraud Through a Thorough Investigation.

# University of Miami School of Law, Charles C. Papy, Jr. Moot Court Board, Coral Gables, Florida *Coach*, 2009 through current

- Coach students to prepare them to participate inter-school moot court competitions;
- Attend competitions with students; and
- Judge oral arguments during on-campus competitions.